



NATIONAL PENSIONS COLLEGE



CONTINUOUS PROFESSIONAL DEVELOPMENT (CPD) PROGRAMME

COURSE TITLE: Dispute Resolution in Pension

COURSE CODE: PCDR06

A. BACKGROUND

The role of Alternative Dispute Resolution (ADR) in resolving issues relating to pensions cannot be over emphasized. Since issues pertaining to pensions are emotive, there is the need to resort to alternative dispute resolution mechanisms in resolving pension disputes.

This course takes participants through alternative dispute resolution mechanisms (ADR), i.e. negotiation; conciliation; arbitration and mediation.

B. COURSE OBJECTIVES

To provide participants with knowledge of Alternative Dispute Resolution (ADR) mechanisms.

C. COURSE OUTLINE

- What is Alternative Dispute Resolution (ADR).
- Types of ADR Mechanisms.
- Pros and cons of the ADR Mechanisms.
- The ADR Act, 2010 (Act 798).
- Objective/Features/Process/Advantages/Disadvantages:
 - a. Negotiation;
 - b. Conciliation;
 - c. Mediation; and
 - d. Arbitration.
- Types of Pension Related Disputes.
- Reference to sections 202 to 205 of the National Pensions Act, 2008 (Act 766).
- NPRA Consumer Protection Policy.

D. SUGGESTED READING LIST

- National Pensions Act, 2008 (Act 766).
- The ADR Act, 2010 (Act 798).
- Occupational and Personal (General) Regulations, 2011 (LI 1990).

- IOPS Principles and Guidelines on Private Pensions.

E. TARGET GROUP

Board of Directors/Trustees, Key Management Staff, Pension Fund Managers.

F. VENUE

Pensions College, NPRA, 9th Floor, SU Tower, Ridge, Accra.

G. DURATION

Three (3) Days.

H. COST

- Two Thousand Ghana Cedis (GHS 2,000.00) for Local participants.
- One Thousand US Dollars (1,000.00) for foreign participants.

I. HOW TO APPLY

Application form available on our website.

www.npra.gov.gh/pensionscollege.

J. CONTACT DETAILS

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